



SOPHO Desk Console

Operator consoles
Model SN753



Key features

- Attractive SOPHO styling
- Ergonomic design
- Easy to use
- Powerful call-processing features
- 4-line, 40-character tiltable display
- Date and time display
- Elapsed call time indication
- Call type indication
- 6 direct-access loop keys with LED indication
- Easily accessible frequently used functions
- Adjustable ringer volume
- Adjustable speech volume
- Microphone mute function

The heart and voice of your company's telecommunication system is the telephone operator, who connects calls, handles messages, locates staff, dials destinations and welcomes visitors at the reception.

To perform all these tasks as effortlessly as possible, your telephone operator deserves the best assistance available. That is why Philips has introduced an advanced terminal-based operator console for the SOPHO 2000 IPS range: the SOPHO Desk Console model SN753.

The SOPHO Desk Console incorporates powerful call processing functions, a compact design and easy-to-use features, enabling you to quickly answer and route calls. Its design, colour scheme and branding are all in line with the SOPHO 2000 IPS terminal range.

The SOPHO Desk Console, which is slightly heavier and larger than the average digital telephone set, helps your organization to make a good impression with (potential) customers, business partners and other callers in today's fast-paced, dynamic business world.

The SOPHO Desk Console is ergonomically designed, with loop keys on the left, a dial pad in the centre and frequently used operation keys on the right. With this clean, streamlined layout, operators can answer or place calls, access the keypad and perform call-processing functions simply, efficiently and intuitively.

The 4-line, 40-character, tiltable LCD display indicates the type of call, extension and trunk identification, as well as call in queue and other important real-time information.

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The adjustable volume allows operators to set both the ringer and speech volume to their individual requirements, depending on background noise or personal preferences.

User Benefits

The SOPHO Desk Console supports numerous facilities useful to operators:

- Display shows date and time, type of call connected to the operator, trunk number, time elapsed during call, number of waiting calls, class of service and the DNR of both the source (incoming) and destination (called) party.
- Loop keys with light indicator are designed to ring and flash when a call is sent to the console. The light indicators are also used to indicate call status, such as: call in progress, on hold, recall from held call, call waiting and automatic recall.
- Other keys allow the operator to interrupt (break-in) or join the call with just one key press. Source and destination keys allow the operator to speak with either the calling or called party only. A Talk key allows the operator to join the calling and called party in a three-way conference.
- Special function keys include an Emergency key to answer an incoming call from an extension that has been off-hook for a predetermined length of time; a Trunk selection key to select a desired trunk; a Mute key to cut off voice transmission from the operator (e.g to confer in privacy); and a Start key to initiate an outgoing call request from an extension.
- The adjustable volume allows users to regulate the volume of the caller's voice, to allow for soft- or loud-spoken people.
- Handset and headset compatibility allows operators to use either a handset or a headset based on their own preferences.

Feature list	
Called/Calling name display	√
Called/Calling number display	√
Call park	√
Call Processing Indication	√
Call Queuing (first-in/first-out)	√
Call Splitting (muting one party)	√
Call Waiting display	√
Serial Call	√
Attendant call selection key	√
Common Route Dial-in	√
Do Not Disturb set up and cancel	√
Break-in (override)	√
Listen-in	√
Inter-operator Calling/Transfer	√
Local Directory (LDN)	√
Dialled Number Identification Service (DNIS)	√
Incoming Call Identification	√
Individual trunk access	√
Unsupervised trunk-to-trunk transfer by attendant	√
Delay announcement	√
Attendant overflow/night service	√
Time display	√
Trunk group busy display	√
Emergency key and lamp	√
Three-way conference key	√
Lamp check	√
Volume control	√
LCD display	√
Number of loop keys	6
Number of multi-function keys	4
Incoming Call Identification keys	8
Function keys	17
LCD display	√

Technical data

DELIVERABLES

The SOPHO Desk Console is supplied with a line cable and an intended use instruction set. The line cable is 2.1 metres in length and is fitted with RJ12 plugs at both ends.

PHYSICAL CHARACTERISTICS

- Size: 254 x 102 x 229 mm (wxhxd)
- Weight: 1400 g

ENVIRONMENTAL CONDITIONS

- Temperature:
 - rated: -10° C to +50° C
 - transport: -20° C to +60° C
- Humidity:
 - rated: 10% to 90% RH
 - transport: 5% to 95% RH

POWER

- Local power source
- 24V 15W AC-DC adapter

DISTANCE/CABLE LENGTH

- PN-2D LC interface card; 1200 m cable
- PN-8D LC interface card; 300 m cable

Specified cable length is valid for 22AWG or 24AWG cable without the use of lightning arrestors between the Desk Console and the system.

EMC AND SAFETY

The SOPHO Desk Console carries a CE mark.

- EMC: EN55022, EN55024, EN61000
- Safety: EN60950

CONSOLES PER SYSTEM

- Maximum 8 consoles per system

COLOUR

- Light grey



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